



March 19, 2020

Dear valued customer,

As we walk through the path of uncertainty of a global pandemic, we are doing our best to keep our operations running smoothly while also maintaining what we preach - good cleaning practices for the safety of our customers and all our employees.

While we navigate through this new experience, we will continue to offer our products with our exceptional customer service and support you are accustomed to receiving from our team here at Core Products.

In addition, we have also increased our inventory of raw goods for our most commonly sold products in preparation for any unanticipated slowdown from our vendors. We continue to monitor our distribution channels on a daily basis to help with our goals.

We will strive to offer unwavering support to assist with your needs. We know that as we work together, we will create a healthy outcome to this unique experience.

Thank you for your business and continued support. As always, never hesitate to call us with any questions or concerns, we are here to support you.

Sincerely,

A handwritten signature in black ink, appearing to read "Brent Crawford".

Brent Crawford  
President  
Core Products Co., Inc.